

Customer change of address form

If you've changed address, **call us** or fill out this form, sign it and send it to us. We need to know where you live and, if different, where you want us to send letters.

We comply with data protection regulation and as a Data Controller, we'll only collect, store and process personal information required to open and operate your account. For more information, view our Privacy Notice online at www.saffronbs.co.uk/privacy-policy or ask us for a copy.

Customer details

Title	<input type="text"/>	Mortgage account number(s)	<input type="text"/>
First name	<input type="text"/>	Savings account number(s)	<input type="text"/>
Middle name(s)	<input type="text"/>		
Surname	<input type="text"/>		
Date of birth	<input type="text" value="DD / MM / YYYY"/>		

IMPORTANT: For joint accounts a form is required to change address for each customer

To change the address for a child, the adult who is registered on the account must sign

For children's accounts, is this change of address for both the adult who is registered on the account and the child? Yes No

Old address

Address line 1	<input type="text"/>	County	<input type="text"/>
Address line 2	<input type="text"/>	Post Code	<input type="text"/>
Town	<input type="text"/>	Country	<input type="text"/>

New residential address – this is the address you live at

Address line 1	<input type="text"/>	County	<input type="text"/>
Address line 2	<input type="text"/>	Post Code	<input type="text"/>
Town	<input type="text"/>	Country	<input type="text"/>

Where is Saffron to send letters & correspondence?

To the new residential address To a different correspondence address

New correspondence address (if different from new residential address)

Address line 1	<input type="text"/>	County	<input type="text"/>
Address line 2	<input type="text"/>	Post Code	<input type="text"/>
Town	<input type="text"/>	Country	<input type="text"/>

Change address on account from

Immediately Or from Date

Telephone numbers

Home phone number

Work phone number

Mobile phone number

Which number would you prefer us to use?

Work Mobile Home

Email address

Marketing preferences

Saffron Building Society and its group companies will not share or use any information about you and your account outside of the group for marketing purposes. Do you want to receive details about the relevant products, services and member offers provided by Saffron Building Society and its selected partners?

Yes No

If Yes, you agree to be contacted for marketing communications by the following method(s). Tick all that apply.

Telephone Letter

Email Text (SMS)

If No, we understand that you don't want to receive marketing communications.

If in future you decide you want us to stop sending you marketing communications, just tell us by phone, post, webchat, email or at any of our branches.

Additional mortgage account information

Reason for change of address

This section is only for residential mortgages.

A residential mortgage is a mortgage you took on your own home.

Is the property Let To be let For sale Will be sold

Other – please give details

If the property is currently unoccupied and not currently let or being sold, please tell us when you will move back into the property.

Date

IMPORTANT NOTE: If you intend to let your property or move into your Buy to Let you must contact us first so we can discuss the options available to you.

Please make sure you've told your property insurer of your change of address

Let us know if you need some extra support

We want you to be able to access our products and services regardless of your current circumstances.

If you want us to do something differently, or need some more support, please tell us here or call us to let us know.

Perhaps you need us to change how we communicate with you? For example, you can ask:

- For things to help you, such as braille, large print documents or other special formats.
- That we're extra patient when we speak to you over the phone or in a branch.
- That we take into consideration that your mood may vary, and your reactions might be affected.

Let us know your individual needs so we can discuss with you how we can help. We'll do all we can to help make things easier for you. We'll note the support you need on your account(s) so our colleagues know how to help you whenever you contact us.

Account holder's signature – must be completed

Note: if you're changing the address for a child, the adult who is registered on the account must sign. If the child is over the age of 13 and the account has been signed over to them, then the child will need to sign.

Signature

Date

DD / MM / YYYY

Print Name

Return to Saffron House, 1a Market Street, Saffron Walden, Essex CB10 1HX.